Charleston County Aviation Authority Police Department 2011-2012 Annual Report

Al Britnell
Chief of Police
July 2012

TABLE OF CONTENTS

- ***Authority Board Members*** ***02***
- ***Aviation Authority Executive Staff*** ***03***
- ***Letter from the Chief of Police*** ***04***
- ***Mission and Goals*** ***10***
- ***Organizational Chart*** ***11***
- ***Department Staffing -- Equipment*** ***12***
- ***Roster of Personnel*** ***13***
- ***Annual Manpower Assessment*** ***16***
- ***Work Force Analysis / Allocation of Personnel*** ***17***
- ***Complaint Investigations*** ***18***
- ***Citations & Arrests*** ***18***
- ***Bicycle Patrol*** ***20***
- ***Community Policing*** ***20***
- ***Critical Incident Summary*** ***20***
- ***Traffic Counts*** ***29***
- ***Airport Crimes*** ***31***
- ***Passenger Enplanements*** ***30***
- ***Agency Performance Survey*** ***32***
- ***Reaccreditation Summary*** ***33***
- ***Activity Summaries / UCR Reporting*** ***34***

Aviation Authority Board Members

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Deputy Director of Airports

Jim Fann
Deputy Director of Engineering and Planning

Judy Olmstead
Director of Finance and Administration

Robert Brammer
Director of Operations

Becky Beaman
Director of Public Affairs

Sean Tracey
Director of Special Projects

Albert Britnell
Chief of Police

July 22, 2012

Annual Report
From the Office of the Chief of Police
Charleston County Aviation Authority
Police Department

On behalf of the men and women of the Charleston County Aviation Authority Police Department, it is my distinct pleasure to present to you our 2011 / 2012 Annual Report. As we reflect upon another successful year, we would like to extend our thanks and appreciation to the Charleston County Aviation Authority Board of Commissioners, the Airport Director and her staff, and you the citizens and airport tenants, for your continued support of our agency. As an official report, it is statistical in nature and, as such, does not capture the personality of this agency. While you browse through this report, it will speak briefly about numerous accomplishments as well as ongoing projects:

Executive Officer: ***Captain Doug Isley***

Another challenging year has come and gone and the Charleston County Aviation Authority Police Department continues to adapt to the changes and challenges associated with a growing airport and local community. Southwest Airlines completed a full year of passenger operations and Boeing Aeronautical continues to expand and seek additional employees. The Charleston County Aviation Authority Police Department continues to adjust Law Enforcement Operations to meet the growing challenges facing the Charleston County Aviation Authority Airport District. The Police Department has seen an increase in activities due to growth in the local airport community. The Charleston County Aviation Authority International Airport was honored to serve over 2.6 million passengers who passed through our facilities during Fiscal Year 2011 / 2012. More customers and higher manpower levels at Boeing also increased roadway traffic, accidents, citations, and incident reports over the period.

Manpower levels remained consistent during the year. The Agency hired two Law Enforcement Officers, four Communications Specialists, and one Records Specialist to fill vacancies. The Charleston County Aviation Authority Board of Directors approved an increase in the Records Department with the addition of an Administrative Assistant for Fiscal Year 2012 / 2013.

Numerous construction and planning projects have continued to challenge Agency manpower. The list below represents a few of the projects the Agency was involved in during the fiscal year:

- *Terminal Redevelopment and Improvement Program (TRIP)*
- *Airport Layout Plan (ALP) Update*
- *Terminal Apron Expansion*
- *Terminal Annex Rehabilitation*

- *Apron C Expansion*
- *Ready Lot Expansion*
- *Taxiway F Improvements*
- *Surface Parking Lot Expansion*

Of significant importance to the Agency is the Terminal Annex Rehabilitation Project scheduled for completion in August 2012. The first phase of the rehabilitation is the creation of a police facility to house all aspects of the Agency. The facility will include a Communications Center, Emergency Operations Center, four training classrooms, investigation and interview rooms, records section with long-term storage, bicycle maintenance room, armory, secure evidence room, weapons maintenance room, Patrol section, and a Support Services section. In addition, Authority personnel will have access to gym equipment and separate locker rooms with showers. The overall facility will exceed 37,000 square feet at a cost of just over 6.7 million dollars at completion.

The men and women of the Charleston County Aviation Authority Police Department continue to work hand-and-hand with local, state and federal law enforcement agencies, and the United States Air Force to provide superior services and security for customers visiting the Charleston County Aviation Authority Airport and the surrounding communities. The Agency partnered with numerous law enforcement agencies to ensure successful events, such as: The Wildlife Expo, Spoleto Festival, Family Circle Tennis Tournament, WWII Veteran Honor Flight, and the PGA Tournament at Kiawah Island to name a few. Additionally, the Agency provided security for visiting foreign dignitaries, State and Federal Legislators, Federal Department Heads, The Speaker of the United States House of Representatives and the Vice President of the United States of America.

It is an honor to be a member of this team and serve our community with the men and women of the Charleston County Aviation Authority Police Department. With training, dedication and determination, the Agency will continue to exceed customer needs and the challenges ahead

Support Services Operations ***Lieutenant Robert Thompson***

This past year has been one that has taxed the mantel of the individuals, not only in Support Services, but in the Police Department as a whole. We concluded last fiscal year with one of our most dedicated employees facing serious medical issues. Sadly, the outcome was not good and the Authority lost Sheila, a dedicated employee who gave 17 years to making the Authority a more positive place to work. Just as Sheila faced each day with a positive attitude, so have the members of the department. Challenges have been undertaken with the same "get it done" attitude that endeared Sheila to all of us. Thank you Sheila for what you brought to the Authority. Your spirit lives on, challenging each of us to do our best.

RECORDS:

Personnel changes were the hallmark of the Records Division this year. The Records Department was staffed by several temporary workers during Sheila's absence, which extended for most of the calendar year. The retirement of Sheila Sanders as the Records Supervisor in October, 2011, created a promotional opportunity for Nancy Schwartz, our Records Attendant. Nancy, who transferred in from the Information Desk, had been the Records Attendant for four years and was easily the most qualified individual. Nancy's promotion in December, 2011, left the Records Attendant position vacant. An opportunity presented itself to expedite filling the

vacant position. An applicant for another position within the Authority, one who met job requirements and could fill the void without the lengthy delay faced by the normal hiring steps, was moved into the vacant position. This has proven to have been a very proactive and positive move by the Authority.

COMMUNICATIONS:

The 2011 / 2012 budget authorized adding two new positions to the Communication Division. Calls for service and security requirements have increased over the past year and manning found the Authority with only one dispatcher on duty during critical times. Also in July, Human Resources converted the application process from paper – pencil to an online application process. The Communications Center vacancies were the first to utilize the new hiring process, which generated over 200 applications. From those applications, three new dispatchers were hired, two filling the newly created positions and one filing a spot left when a dispatcher transferred to the Operations division. However, one of the dispatchers failed to complete the probationary period and a subsequent hiring resulted in the return of a former dispatcher, Mindy Waites, who had resigned to return to school full time.

Communications Supervisor Jeanette Deveaux is still in demand to teach NCIC classes and with the assistance of Sharon Shaw; they have once again taught a number of 40 hour and 16 hour classes. In November, they taught a 40 hour class at the City of Charleston Police Department, composed of several agencies. In April, they assisted with another 40 hour class at the City of Charleston. In June, a 40 hour class was held here to certify our new dispatchers. Three outside agencies were allowed to participate. In March, to maintain our officer's certification, Jeannette and Sharon recertified 22 users as well as providing new certifications to three officers.

Sharon Shaw attended training to become a Victim's Advocate. She joins forces with Jeannette and Nancy (Records) as representatives from the Authority at Victim Advocate meetings. A major impact on Jeannette this year is the relocation of the Police Department to the new Public Safety Building. Although the move will impact overall police operations, a significant impact will be realized by the Communications Center because of the integration of new technology. The Communications Center will be state of the art and involve all new equipment and furnishings. New consoles featuring seven monitors will control all aspects of dispatch / communications as many programs will now become touch-screen controlled. A video wall comprised of ten flat screen monitors will allow various systems to be displayed. The addition of 12 cameras will now bring to 60 the cameras dispatch is responsible for monitoring. Jeannette has been an important player as the project has moved through its various stages, often being consulted as concept turned into reality. She has been the intermediary between SLED and the contractor on the relocation of our NCIC dedicated line, functionality on the design for the new workstations, and subject matter expert on the integration of our ASAC system requirements. She has worked hand in hand with ADT and Motorola to ensure compatibility of new to old systems.

TRAINING:

Last year was the year for new equipment as Tasers, patrol rifles, and a firearms simulator, was acquired by the agency. This has been the "Year of the Instructor". Various training opportunities have produced new instructors for eleven disciplines to include patrol rifle, basic instructor, O.C. instructor, firearms instructor, driving instructor, officer safety and survival, CPR, ground defense, blood borne pathogen and, in communications, a communications training officer. Sixteen individuals made inroads into their career path objectives. The patrol division experienced the retirement of Officer David Harris, the department's Crime Prevention Officer.

Providing outside instructor assistance to neighboring departments has also been an achievement accomplished by our cadre of instructors. Our LEBA Mountain Bike Instructors have provided assistance to North Charleston Police Department on two different occasions and to Beaufort County. They are currently in the process of establishing classes for both Goose Creek Police Department as well as the Charleston Air Force Base Security Forces. As always, both our NCIC instructors have been involved in teaching classes at North Charleston and the City of Charleston Police Departments.

RECRUITMENT:

The CCAAPD recruitment effort, regardless of whether we are hiring for police, dispatch or records, is the responsibility of the Support Services department because of the necessity to comply with Chapters 31 and Chapter 32 of the CALEA standards.

Complying with the steps involved with the new hiring process initiated by Human Resources in July of 2011, Support Services initiated requisitions to fill four different vacancies. Vacancy announcements were made in July 2011 and March 2012, for Communications; January 2012 for Police Officer; and December 2011 for Records Attendant. The net result of the hiring process was to bring seven new individuals to the Police Department; four in communication, two in the police division and one in records. This brought the department to full strength. Approved in the upcoming budget is the addition of a second Records Attendant to the Records Department. Position name changes will result in the Records Attendant being classified as Administrative Assistants. The Records Specialist position will now be the Records Supervisor.

GRANTS and PROJECTS:

Bureau of Justice Assistance Vest Reimbursement Program:

Support Services continues to participate in the Bureau of Justice Assistance Vest Reimbursement program. The Authority was awarded a new grant for FY2011/ 2012 in the amount of $1992.93. We currently have an approved reimbursement request totaling $ 1651.43 which should be received by June 30. A second request for reimbursement totaling $1246.00 is pending approval. CCAA still has available funds from FY 2010 / 2011 to cover the requested amount, not covered by 2011/ 2012 funding. For the upcoming 2012 / 2013 year, a new grant request has been submitted for $ 4646.00.

TSA LEO Reimbursement Program:

The current LEO Reimbursement Grant ends in September, 2012. Funding request for the next grant period ended on June 20. The grant period was reduced from five years to three years. The Support Services Lieutenant is the initiator of the grant request for the Police Department. A request for reimbursement for the three year period has been submitted in the amount of $ 1,106,496.00.

<u>Patrol Operations</u> ***Lieutenant Nick Mahieu***

Fiscal year 2011 / 2012 presented no new significant challenges to the Patrol Division. However, it also did not provide any change in the demands placed on the agency to maintain its mission. Maintaining a full staffing level allowed the Patrol Division to begin to diversify its training and add additional Bike Patrol Units to the force. The Department has acquired new officers who have many years of law enforcement experience and that fact has changed the complexion of the agency in some positive ways. Some officers bring specialized training to the agency which has been beneficial. The agency remains in a 12 hour shift schedule that has proven to reduce

leave issues and assist in maintaining overtime. The Department continues to monitor, evaluate, and seek new means of increasing overall performance and effectiveness. As in the past, our scope continues to be the ability to provide a maximum law enforcement presence to carry out the mission and objectives of the Police Department.

The Patrol Division's daily operation remains significantly impacted by requirements and mandates established by the Department of Homeland Security, Transportation Security Administration. Fiscal year 2011 / 2012 numbers again reflect an increase in the number of calls responded to by the Department. Calls handled by Patrol and directly tied to DHS / TSA incidents numbered 92,632 total calls and consumed 28,176 man-hours. Prohibited items discovered at the Concourse Checkpoints continue to rank at the top of the call lists with items found secured by TSA with the exception of prohibited items identified as being criminal in nature. All items falling into the criminal category are secured and held by the Police Department as evidence. Requests to perform identification verifications at the Checkpoints also increased during this reporting period to 3,584 calls. The Airport environment remains in a fluid nature and requires an increased ability to remain alert and capable of change at a moment's notice. In response to intelligence and terrorist trends, the Police Department continues to make every effort to train and implement additional measures to detect and deter activities detrimental to the safety of the traveling public, tenants, and Authority infrastructure.

Construction and growth by Boeing South Carolina remains a daily impact to the Patrol Division. The implementation of their own Fire Department / First Responders has alleviated many of the medical calls responded to in past years; however, vehicle vandalisms and accidents are frequent sources of the Patrol's attention. The installation of the scatter beam to monitor encroachment of the airfield created a short period of concern but has proven to not be an issue and is operating efficiently. Several special events held by Boeing South Carolina added to the fast pace of the year but were completed without incident.

The Authority remains active with construction projects, including the completion of the Police Department's new facility this year. Most of the construction projects have had minimal impact on daily duties aside from increased patrols and access control. Parking enforcement on the front curb has shifted back to the Department from time to time due to an inability to maintain an adequate number of Customer Service personnel during peak traffic periods. The Police Department continues to support their activities and overall continues to enjoy a decreased need to be present on the front curb.

Fiscal Year 2011 / 2012 again gave the Patrol Division and the agency an opportunity to demonstrate its ability to effectively and efficiently deal with special events and situations. Again we were privileged to help with two Honor Flights for our World War veterans to travel to Washington, DC and be recognized for their dedication and service to this country. The new event for the agency was the PGA Championship Tournament held at Kiawah Island. Resources were used on-site as well as at the John's Island Executive Airport. We again received players and spectators for the Family Circle Cup Tennis matches, and handled political persons from Governors to Cabinet Members and various celebrities.

Officer Haynes remains actively engaged in criminal investigations with the bulk of his attention still split between issues with Boeing South Carolina and the airport rental car companies. He has successfully resolved several high volume cases and maintains a rapport with the rental car companies in an attempt to proactively prevent their loss of vehicles.

Again this year, the men and women of the Charleston County Aviation Authority Police Department continue to display their dedication, dependability and desire to continually achieve a higher and more professional delivery of service to the Airport community. They have volunteered their time and effort to support community projects, the agency and the Authority. They remain constant in a seemingly ever changing environment to make all attempts to ensure every man, woman and child traveling on our property is as safe as they can be. They have again demonstrated their abilities through the successful completion of their duties. We remain prepared for the next year and the changes we know it will bring.

The Aviation Authority Police Department has continued to meet the tough standards required of the Commission on Accreditation for Law Enforcement Agencies. We have enjoyed this prestigious designation for more than ten years. I have no doubt with continued dedication and diligent work; we will continue to enjoy this status.

As the Police Department prepares to go forward into another fiscal year, new challenges will come to light and will require every effort to be successful. To Protect and Serve our community is the very core ideal of our mission. Through efficient and effective use of our resources, the Charleston County Aviation Authority Police Department seeks to aid the traveling public, while remaining accountable to the organization and citizens we serve.

Finally, I want to thank all the members of the Charleston County Aviation Authority Police Department for their dedication, professionalism, and hard work that is displayed in this report. We are all proud to serve the citizens of the Airport District and appreciate the support shown throughout the year.

Again, we thank you all for your continued support.

Sincerely,

Albert P. Britnell
Chief of Police

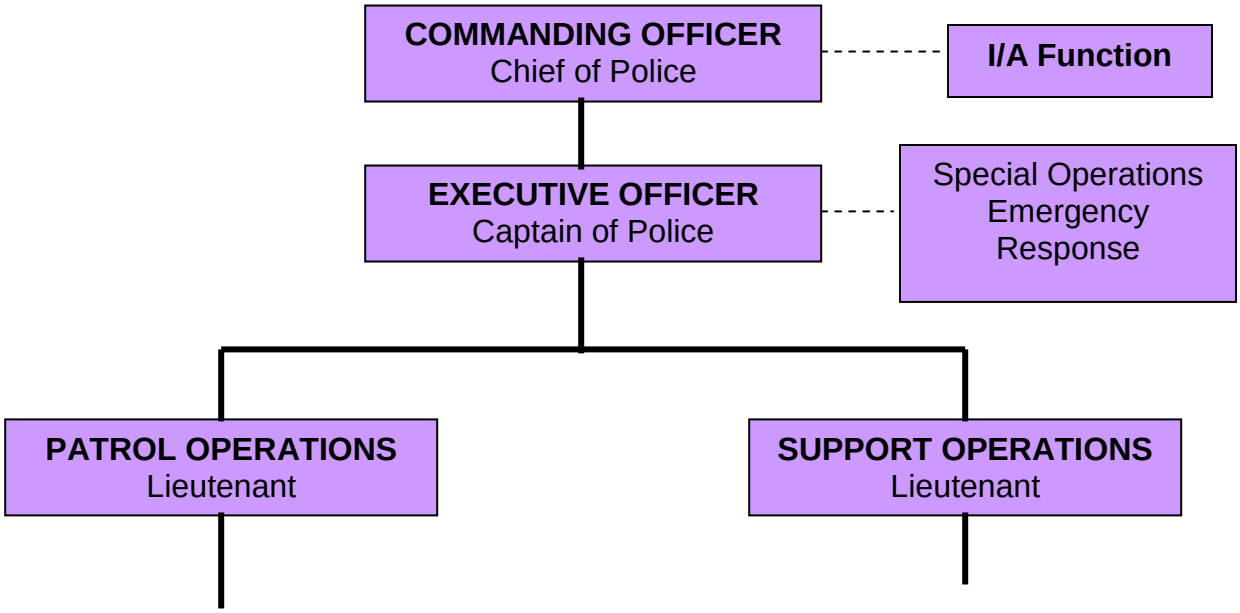
MISSION

THE MISSION OF THE CHARLESTON COUNTY AVIATION AUTHORITY POLICE DEPARTMENT IS TO PROTECT AND SERVE THE CITIZENS THAT UTILIZE THE AUTHORITY'S THREE AIRPORTS, ENFORCE CRIMINAL AND TRAFFIC LAWS, GENERATE AND CONTINUOUSLY PROMOTE A SAFE AND SECURE ENVIRONMENT, AND GUARD THE INHERENT RIGHTS OF ALL CITIZENS EQUALLY AND OBJECTIVELY.

GOALS

- ***To assist and direct the traveling public.***
- ***To insure compliance with Federal Civil Aviation Rules and Regulations pertaining to security mandates as set forth by the Transportation Security Administration.***
- ***To insure compliance with standards as set forth by the Commission on Accreditation for Law Enforcement Agencies.***
- ***To educate tenant employees utilizing the facilities of the Charleston County Aviation Authority in the prevention and detection of criminal offenses.***
- ***To promote continued, quantifiable training and procedures to enhance the quality of service to the traveling public.***
- ***To respond to emergencies and disasters with all available resources.***
- ***To be accountable to the organization and the citizens that we serve.***
- ***To manage all allocated resources efficiently and effectively.***

ORGANIZATIONAL CHART



Patrol Shift Supervisors
Sergeants (4)
- Patrol Operations
- Civil Aviation Security
- Investigations
- Traffic
- Crime Prevention
- Bike Patrol / ATV Patrol

Lost & Found/Property Control

Evidence Control

Quartermaster

Professional Accreditation
Selection and Recruitment
Staff / Line Inspections

Training & Professional Standards
Sergeant (1)
- Professional Accreditation
- Departmental Training
- Intelligence

Communications
Civilian Supervisor (1) TAC
- Dispatch / Record of Daily Activity
- NCIC Data Entry
- Security Access Control Monitoring

Records Management
Civilian Supervisor (1)
Records Clerk (1)
- SCIBRS / NCIC TAC
- Warrants

DEPARTMENTAL STAFFING - EQUIPMENT

Authorized Staffing (Full Time)	**Sworn**	**Non-Sworn**
Chief of Police	01	
Police Captain	01	
Police Lieutenant	02	
Police Sergent / Training	01	
Police Sergeant	04	
Police Officers	21	
Records Specialist		01
Records Attendant		01
Communications Supervisor		01
Communications Specialist		10

Total Agency Personnel Authorized: 43 **Actual: 43**

Total Personnel by Race & Sex:

Male: 72%
Female: 28%

Black: 19%
White: 77%
Hispanic: 2%
Asian: 2%

Transportation Equipment

Automobiles	**07**
Utility Vehicle	**01**
All-Terrain Vehicles	**02**
Police Bikes	**20**

ROSTER OF PERSONNEL

NAME	YEARS OF SERVICE
Albert Britnell Chief of Police	27
Captain Doug Isley (Agency Executive Officer)	16
Lieutenant Robert Thompson (Support Services Commander)	25
Lieutenant Nick Mahieu (Patrol Division Commander)	27
Sergeant Bobby Hoskins (Training Sergeant)	32
Sergeant Dennis McMullen (Patrol Sergeant)	27
Sergeant Rodney Thomason (Patrol Sergeant)	15
Sergeant Michael Lewis (Patrol Sergeant)	13
Sergeant Christy Ferrell (Patrol Sergeant)	12
Officer Charles Compton (Patrol Bike Officer, Bomb EOD Tech. Terrorism & Explosives, FTO)	31
Officer Kevin McGowan (Patrol Bike Officer, NCIC, Traffic Officer)	31
Michael Ianuzzi (Firearms Instructor, Specific Skills Instructor, Armorer, Bomb/EOD Tech)	30
William Crawford (Patrol Bike Officer, Specific Skills Instructor, Accident Re-Constructionist)	30
Officer Earl Graham (Patrol Bike Officer, Basic Instructor, Field Training Officer)	30

Officer Willie Thompson (Specific Skills Instructor, DUI Instructor, Radar Instructor, OC Instructor)	28
Manuel Samonte (Patrol Bike Officer / Mechanic, Armorer, Firearms Instructor, FTO)	24
Officer Donald Stewart (Patrol Bike Officer, DUI Instructor, FTO)	19
Officer Constance Green (Patrol Bike Officer, NCIC, Traffic Officer)	19
Officer Sean Fox (Patrol Bike Officer, Specific Skills Instructor, Defensive Tactics Instructor, FTO)	17
Officer Nick Haynes (Investigations, Patrol Bike Officer, Specific Skills Instructor, ATV Instructor)	16
Officer Jerry Fowler (Patrol Bike Officer/ Mechanic, Specific Skills instructor, ATV Instructor, FTO)	14
Officer Gregory Borts (Patrol Bike Officer / Mechanic, Specific Skills Instructor, CPR Instructor)	13
Officer Dan Ables (Patrol Bike Officer / Mechanic, Basic Instructor, Infectious Control officer)	12
Officer Jason Phalen (Basic Instructor, Ground Defensive Instructor, OC / Taser / Less Lethal Instructor)	9
Officer Gerald McElvogue (Death / Homicide Investigator, Interview and Interrogations, Child Abuse/Sex Abuse)	8
Officer Kevin Thompson (Basic Instructor, Radar Instructor, DUI Instructor, Accident Reconstructionist)	7
Officer Fred Dantzler (Patrol Bike Officer, Specific Skills Instructor, Driving Instructor, Firearms Instructor)	7
Officer Brian Query (Bike Officer, NCIC, Traffic Officer)	6
Officer Aaron Reed (Patrol Bike Officer, NCIC, Traffic Officer)	6
Officer David Pellos (Patrol Bike Officer, NCIC, Traffic Officer)	4

Communications Supervisor Jeannette Deveaux (NCIC Instructor, Specific Skills Instructor)	27
Communications Specialist Sharon Shaw	32
Communications Specialist Donna Simmons-Hill	8
Communications Specialist Sarah Tuttle	7
Communications Specialist Shaun Roberson	6
Communications Specialist Gary Jones	2
Communications Specialist Scott Paterson	2
Communications Specialist Minde Waites	1
Records Supervisor Nancy Schwartz	4
Administrative Assistant Debra Grant	1

Total Years of Law Enforcement Experience:	**555**
Average Years of Experience per Officer:	**18**
Age of Oldest Police Officer:	**64**
Age of Youngest Police Officer:	**26**
Average age of Police Officers:	**43**

ANNUAL MANPOWER ASSESSMENT

During fiscal year 2012 the Charleston County Aviation Authority Police Department was authorized a staffing level that included thirty sworn officers for law enforcement and civil aviation security responsibilities, eleven communications specialists assigned to the Emergency Communications Center, and two records personnel assigned to administer the records management function. These positions include; one Chief of Police, one Police Captain, two Police Lieutenants, one Police Training Sergeant, four Police Patrol Sergeants, twenty-one Police Officers, one Records Specialist, one Records Attendant, one Communications Supervisor, and ten Communications Specialists. During the past fiscal year, the Communications Section experienced a 20% turnover rate (2 Communications Specialists) of assigned personnel. A six percent rate of turn-over occurred in the sworn ranks as two vacancies for police positions occurred during the fiscal year. Two officers left the agency, one to accept a position in another career field, another as a result of retirement. At the end of the fiscal year, all positions within the agency were filled.

Calls for service demands increased from 101,697 in FY 2011 to 127,429 during FY 2012.

Data Summary Represents Monthly Average per Activity

	FY07	FY08	FY09	FY10	FY11	FY12
ACCIDENTS	6	6	5	10	12	11
TICKETS	100	87	63	36	63	86
ARRESTS	5	6	4	3	4	5
PARKING TICKETS WRITTEN	83	80	55	23	30	29
VEHICLE MILEAGE	9,702	9,729	10,946	8,206	8,384	10,680
DOOR ALARMS	31	32	29	37	77	111
CALLS FOR SERVICE	6,822	8,676	8,727	10,102	10,354	10,619
COURSE HOURS TAKEN (Training)	920	549	238	297	660	625
O. T. HOURS	249	274	45	77	152	95

The Police Department is currently using a twelve-hour, fourteen day pay period, work schedule. When the agency is fully staffed there are four rotating shifts, 1st Shift (6 LEOs assigned) /1900 to 0700, 2nd Shift (6 LEOs assigned) /1900 to 0700, 3rd Shift (6 LEOs assigned)/0700 to 1900. 4th Shift (6 LEOs assigned) /0700 to 1900. Patrol shifts rotate every 28 days. Minimum staffing standards have been established for each patrol shift at four LEO's. Shift supervisors are authorized the use of overtime to maintain minimum staffing levels when necessary.

WORKFORCE ANALYSIS / ALLOCATION OF PERSONNEL

1. Staffing: Hours needed for a single LEO to cover a 12 hour shift/year **= 4,380hrs**
(12 hrs. x 365 days = 4,380 hours)

Minimum staffing requirements per shift for CCAAPD

1st Shift (1900/0700)	4 LEOs at all times	17,520	(4 LEOs x 4380)
2nd Shift (0700/1900)	4 LEOs at all times	17,520	(4 LEOs x 4380)

Staffing needed for 24/7 coverage 2 shifts 35,040

2. 2184 Work Schedule: (number of work hours for a single LEO per year)
42 hrs. x 52 wks. = 2184 hours

3. Schedule Staffing CCAAPD:

24 (LEOs) x 2184 hrs. = **52,416 hours (staffing available)**

4. Factors Impacting Scheduled Staffing:

Special Operations				520 hrs
Annual Leave	24	x	94*	2,256 hrs
Military Leave	2	x	80	80 hrs
Sick Leave	24	x	43**	2,184 hrs
Training Time	24	x	275***	7,512 hrs

Total hours impacting scheduled staffing 12,552 hrs.

*Average Annual Leave Usage during fiscal year 2012
**Average sick leave usage during fiscal year 2012
***Average training hours during fiscal year 2012

5. Scheduled Staffing for CCAAPD all shifts (24/7) = 52,416 hours

Staffing hours needed for two (2) shifts / minimum staffing (24/7): 35,040 hours
Staffing hours available for replacement factor: **17,376 hours**

***Replacement factor (17,376 ÷ 2184 = 8)**

Staffing hours available for replacement:	17,376	hours
Hours impacting scheduled staffing:	12,552	hours
	4,824	
Overtime hours (LEOs) utilized during fiscal year 2012:	1,146	hours

6. Total Replacement Factor needed to Support Operations 3,678 hours
(Replacement Factor) (3,678 ÷ 2184 = 1.68 (2 positions)

COMPLAINT INVESTIGATIONS

It is the policy of the Charleston County Aviation Authority Police Department to investigate all complaints made against any of its employees. The summary of complaint types is the numerical classification for each type identified as reported by the agency. Adjudication of each complaint is not reflected in this summary. The agency's complaint system ensures the recording and investigations of all complaints are maintained and reported pursuant to policy.

TYPE OF COMPLAINTS INVESTIGATED

• Attitude / Unprofessional in Conduct:	00
• Quality of Work:	00
• Conduct on Traffic Stop:	00
• Inappropriate Comments:	00
• Violation of Departmental Rules:	00
• Harassment:	00
• Discrimination:	00
Total Complaints Investigated:	**00**

TRAFFIC CITATIONS & ARREST

The Communications Center handled over 124,241 calls for service during the fiscal year. This data summary reports the total number of traffic citations (Uniform Traffic Citations and CCAAPD Warning Tickets) issued, and in-custody arrests made by sworn officers, listing SEX and ETHNICITY of the offender. This information is compiled for internal review purposes only, and is intended to evaluate agency performance regarding enforcement related activities.

- Total Citations Issued (1 July 2011 to 30 June 2012): **1044**
- Total Arrests (1 July 2011 to 30 June 2012): **54**

• **Total Citations Issued / Arrest made by Sex of Offender**:	**Citations**	**Arrest**
Male:	**656**	**42**
Female:	**388**	**12**

• **Total Citations Issued / Arrest by Race:**	**Citations**	**Arrest**
Black:	**401**	**19**
White:	**556**	**27**
Hispanic:	**66**	**4**
Asian:	**11**	**0**
Other:	**10**	**4**

BICYCLE PATROL

The Charleston County Aviation Authority Police Department has always placed great emphasis on crime prevention and public relations. The Department joins with tenants and the traveling public alike in a cooperative effort of law enforcement known as Community Policing. In keeping with this joint effort, the Department implemented the Patrol Bike Unit. Since its inception, the bike unit has expanded to its present complement of twenty trained and certified Patrol Bike Officers. Each Patrol Bike is fully equipped and ready for both day and nighttime operations.

The Bike Unit is very versatile, making it an excellent tool when responding to or patrolling the terminal building, Terminal Curb, A.O.A, all parking lots, car rental agencies, and the Cell Phone waiting area. In helping build a cohesive bond between our Department and our citizenry, the Bike Unit continues to present a positive image of the Charleston County Aviation Authority Police Department.

COMMUNITY POLICING

Community Oriented Policing efforts at the Charleston International Airport have made a positive impact on reducing crime, the fear of crime, and has enhanced the quality of the environments on the Aviation Authority properties for safe and secure use by the public.

The collaborative efforts between the Police Department and the Aviation Authority Communities identifies problem of crime and disorder and establishes responsibilities in the community to search for answers to issues.

At the center of the Community Policing efforts at each separate and distinct Aviation Authority Community, is a mechanism for community and police partnership, problem solving initiatives and management overview. Each Community has identified or is in the process of identifying specific concerns that will continue to be priorities for joint police-community initiatives.

Community Oriented Policing is a long-term commitment between the police department and the community's employees and customers to establish mutually agreed upon goals and initiatives that are responsive to crime and community issues affecting each of the Authority's properties.

CRITICAL INCIDENT SUMMARY

08/25/2011 As a preemptive move in anticipation of the possible landfall of Hurricane Irene in the Charleston, SC area, the Police Department began continuous tracking of the storm and began preparations for a landfall event in the immediate area. Additional personnel were posted as a preventative measure should the Charleston International Airport, or its properties, sustain damage and for additional manpower in the event of flight cancellations and / or stranded passengers. Hurricane Irene was initially identified as a potential event on 15 August 2011 and daily tracking began on 22 August 2011 with periodic updates from the National Hurricane Center's web site as well as briefing reports from the National Weather Service Office, Charleston. On 24 August 2011 it was determined that additional manpower would be used to augment the scheduled shifts in preparation of the close proximity track of Hurricane Irene to the Charleston coast line. Two additional LEO's were posted from 2000 hours on 26 August until 0800 hours on 27 August 2011, with two relief LEO's posted from 0800 hours until 2000 hours on 27 August 2011. No additional manpower was needed as Hurricane Irene's track moved it away from the Charleston coast.

64 total man-hours were used for this operation.

09/06/2011 The Charleston County Aviation Authority Police Department was tasked with assistance for two (2) dignitary movements in conjunction with the National Speaker's Convention. At the request of the South Carolina House of Representatives, SC Representative Bobby Harrell's office and the SC Law Enforcement Division, the Charleston County Aviation Authority was tasked in assisting with the safe and orderly movement of visiting Speakers from throughout the United States. The CCAAPD provided assistance with parking, escorts within the terminal and overall security while the conventioneers were on Authority property. The National Speaker's Conference was held in Charleston, SC beginning on the 6th of September and ending the 11th of September, 2011. The convention committee expected approximately 325 persons, including the House Speaker's family and staff members. 25 members arrived in Charleston via the Charleston International Airport. The conventioneers arrived on the 7th and 8th of September. The SC House of Representatives and SLED personnel were on-site to meet and greet the arriving Speakers, provide assistance and vehicle escorts to downtown Charleston. A total of 15 vehicles were used for the convention; 13 BMW sedans and 2 full sized SUV's. Approval was granted to park six to eight vehicles in the Horseshoe area at any given time with the remaining vehicles staged in the overflow lot or the Cell Phone Lot, depending on the duration of the wait period. Personnel were staged at the Hospitality Counter in the Baggage Claim area. Conventioneers departed via Charleston International Airport between the 8th and 11th of September, 2011. CCAAPD assisted with concourse escorts in coordination with the Transportation Security Administration.

6.5 total man-hours were used for this operation.

09/06/2011 The Charleston County Sheriff's Office, in cooperation with the Naval Criminal Investigative Service (NCIS) and the US Army Criminal Investigative Department (CID),

requested assistance with the movement of retired Admiral and Former Joint Chiefs of Staff Mike Mullen on 09 September 2011. The primary arrived on the US Air Force ramp, Joint Base Charleston. A motorcade was used to cross the airfield via Taxiway Foxtrot to Gate 8 for departure. A SLED EOD unit was positioned in advance of the motorcade to conduct a sweep of the route. CCAAPD posted one LEO at Gate 8 to allow egress and control. The motorcade returned to Gate 8 for the return escort to the Air Force ramp via Taxiway Foxtrot. Again, a SLED EOD unit was positioned in advance of the motorcade. CCAAPD posted one LEO at Gate 8 who remained on post until a wheels up is declared.

4 total man-hours were used for this operation.

09/06/2011 The United States Secret Service (USSS) requested the assistance of the CCAAPD with the movement of Transportation Secretary Napolitano on 09 September 2011. The primary arrived at Atlantic Aviation and was escorted by a USSS and South Carolina Highway Patrol motorcade during arrival and departure. CCAAPD posted one LEO at Atlantic Aviation to provide ramp ingress and security oversight. CCAAPD posted one LEO at Atlantic Aviation for ramp access and departure assistance and remained on post until the primary was declared to be past the point of return.

2.5 total man-hours were used for this operation.

09/09/2011 Based on information chatter and intelligence, the Charleston County Aviation Authority Police Department implemented additional security measures for the Charleston International Airport during the period preceding September 11th 2011. Additional measures were conducted in conjunction with the Federal Bureau of Investigations (FBI), the Transportation Security Administration (TSA), the Federal Air Marshall's Service (FAM's), Charleston County Sheriff's Office (CCSO), and the South Carolina Law Enforcement Division (SLED). As the 10th Anniversary of the 9/11 terrorist attacks on the United States approached, and in light of intelligence driven information, the Charleston County Aviation Authority Police Department engaged in a mutual effort to increase the security posture for the Charleston International Airport. Increased security measures were put in place and carried out by agents and officers from local, State and Federal agencies to augment the Aviation Authority Police Department in providing a strong deterrence to criminal or terrorist activity. This operation was conducted in conjunction with CCAAPD Special Operations Order # 00009062011 covering the National Speaker's Convention being held in Charleston, SC from 06 through 11 September 2011. The focus of this mission was to provide maximum visibility to all persons entering and present in the terminal building. The terminal complex was designated by primary zones of responsibility for both on-duty shifts and support personnel. The dividing line was the Atrium area with the on-duty shifts assuming responsibility for the Checkpoints and Concourses as well as handling normal service calls in the terminal and Zone 3. All personnel assigned for extra duty were responsible for maintaining high visibility along the Front Curb, the corridor from Ticketing to Baggage Claim with an overlap at the Checkpoints, and the surface lot and parking deck. Extra duty personnel assisted with normal service calls as necessary. Other assignments included liaison with the FBI, Charleston County Sheriff's Office, SLED and any other agencies assigned to the event. Again, this operation was conducted in conjunction with two (2) simultaneous VIP movements at Atlantic Aviation and Gate 8.

110 total man-hours were used for this operation.

09/18/2011 The U. S. Capital Police, Dignitary Protection Division, requested the assistance of the Charleston County Aviation Authority Police Department for the safe and expedient movement of Congressman Kevin McCarthy through the Charleston International Airport during his visit to Charleston, SC. Congressman McCarthy arrived on 18 September 2011 and departed on 20 September 2011 with one (1) armed escort. A U. S. Capital Police representative was escorted by CCAAPD to the arrival gate to meet the primary and escort him to their vehicle which was staged on the front curb during arrival and departure sequences to provide direct travel to the motorcade.

5 total man-hours were used for this operation.

09/22/2011 The United States Secret Service (USSS) requested the assistance of this agency for a scheduled visit of United States Vice President Biden (VPODUS) on 22 September 2011. The primary arrived on the Joint Base Charleston ramp. CCAAPD posted personnel at Gate 8 for ingress and egress access and provided motorcade lead for the airfield escort during arrival to and departure from the USAF ramp to Gate 8 and on the return to the US Air Force ramp. The Charleston County Aviation Authority Police Department served as lead escort for the Vice President's motorcade across the airfield from the USAF ramp to Gate 8. The escort was conducted by Sgt. McMullen with assistance from CCAA Operations Supervisor Kidd. Sgt. McMullen reported to the Joint Base Charleston Fire Department for a vehicle sweep and remained on site until the escort was completed. The escort terminated at Gate 8. All units will remained on post until the airfield was clear. Sgt. McMullen and an additional unit will report to Gate 8 no later than 1830 hours for the return escort to the USAF ramp. Sgt. McMullen will remain on post until the primary is declared wheels up by the USSS. The officer posted at Gate 8 will remain on post for at least twenty (20) minutes after wheels up is declared in the event of a return to the airfield by the primary.

15 total man-hours were used for this operation.

09/30/2011 The South Carolina Law Enforcement Division (SLED) advised this agency of the arrival of Tennessee Governor Haslam via Southwest Airlines flight # 904 at the Charleston International Airport on 30 September 2011 with a scheduled departure on 02 October 2011 via Southwest Airlines flight # 2155. SLED requested agency assistance during the primary's arrival and departure, to include escort assess and authorized parking. SLED Special Agents made contact with the Shift Sergeant upon arrival to coordinate parking and escort needs. The Governor was traveling with his wife and one (1) armed detail agent. SLED was approved for an escort to the arriving gate. TSA AFSD/LEO Sheehan was advised of the detail and briefed TSA Screening Supervisors in regards to escorts and screening protocols. The Governor departed Charleston on 02 October 2011 without incident or issue.

4 total man-hours were used for this operation.

10/21/2011 Southwest Airlines granted passage for twelve (12) World War II veterans and their escorts for the Honor Flight to Washington, DC. The veterans and escorts arrived at Charleston International Airport at approximately 1700 hours on 21 October via a sponsor

bus and were dropped off on the front curb. The departure flight departed at approximately 1900 hours. The return flight arrived in Charleston at approximately 2100 hours on 22 October. The returning Veterans were met by numerous invitees, to include the Patriot Guard, a bagpiper, and a large number of supporters. Parking for the Patriot Guard was coordinated by Ground Transportation for access to the surface lot. CCAA Public Affairs was the primary point of contact. CCAAPD provided assistance to insure the safe and expeditious handling of outbound traffic and overall security while the Veterans were present on Authority property.

37 total man-hours were used for this operation.

11/11/2011 The United States Air Force, Joint Base Charleston, requested the assistance of the Charleston County Aviation Authority Police Department and the CCAA Operations Department to marshal personnel participating in the 3rd Annual Run the Runway 5K event to be held on the airfield on 11 November 2011. The run was scheduled to start on Hill Avenue, enter the Joint Base Charleston ramp, proceed onto Taxiway "Foxtrot", and turn right onto Runway 3/21 continuing to the end of Runway 3/21, then turning right onto Taxiway "Charlie" and returning to Joint Base Charleston. The participants were followed by a medical unit / assistance vehicle. CCAAPD and Operations personnel were responsible for pedestrian control at the intersections of Runway 3/21 at Taxiway "Foxtrot", Taxiway "Hotel", and Taxiway "Charlie". Once the participants and vehicles passed the control points, assigned personnel were allowed to follow the runners to Taxiway "Charlie" and then return to the International terminal.

4 total man-hours were used for this operation.

11/12/2011 Boeing South Carolina requested the assistance of the Charleston County Aviation Authority Police Department in handling pedestrian and vehicle traffic on the Boeing campus during Boeing's first Family Day on the Boeing South Carolina site. Boeing anticipated between 10,000 and 20,000 participants to visit the site during this event. In addition to employees, Boeing invited local law enforcement, emergency medical, fire service and select vendors to the event. The primary mission of the Charleston County Aviation Authority Police Department entailed crowd control on-site and traffic control at all major intersections on Authority property. The CCAAPD provided assistance with traffic and pedestrian flow via Bike Patrol Units on campus and marked vehicles on the roadways and intersections. Boeing secured a large off-site parking lot and used bus service to bring personnel on site. Boeing enlisted civilian assistance and scheduled additional Allied Barton security personnel to be on-hand for the event. The Boeing overflow lot, located on Authority property, was used as a last resort if all other parking locations were filled to capacity. All bus traffic was routed via Boeing's Gate 5, which is the back gate. No other vehicle traffic was allowed through Gate 5. All other vehicle traffic was required to access the site via the South Aviation Avenue entrance for ingress.

98 total man-hours were used for this operation.

11/17/2011 Delaware Attorney General Beau Biden arrived at Charleston International Airport on 17 November via U. S. Airways flight 3610 and departed on 18 November via U. S. Airways flight 3424. The United States Secret Service (USSS) was granted permission to park three (3) vehicles on the front curb and provided escort assistance onto the concourse for

both arrival and departure segments. The USSS, Charleston Office, coordinated with the on-duty Police Supervisor for parking and to be escorted to the arrival gate. On 18 November 2011 the USSS again coordinated with the on-duty Police Supervisor to coordinate Mr. Biden's return to the airport and subsequent departure, to include an escort to the departure gate. The departure segment was handled by Sergeant Lewis. The motorcade vehicles were cleared to remain on the front curb until wheels up was declared. The USSS advance agent made contact approximately one (1) hour prior to arrival and departure movements

3.5 total man-hours were used for this operation.

11/30/2011 Assistance was requested by the U. S. Department of Health and Human Services agency with the safe and expedient movement of Secretary Sebelius as she travelled through the Charleston International Airport on 30 November and 01 December 2011. Secretary Sebelius arrived in Charleston on 30 November 2011 aboard Delta Airlines flight # 1607. US Department of Health and Human Services agents arrived in advance of the Secretary's arrival and coordinated with the Shift Sergeant. Approval for a ramp side pickup via motorcade was granted. The motorcade was met by a CCAAPD LEO outside of Gate 12 for the airside escort and staged near the cooling towers in a safe location. A second CCAAPD LEO was assigned to escort the advance agent onto Concourse A in order to meet the Secretary at the jet bridge gate for escort to the motorcade. The motorcade was escorted off of the ramp via Gate 12. On 01 December 2011 the Secretary departed Charleston on Delta flight # 4147. The Secretary was delivered curbside and escorted onto Concourse A along with her staff and protection detail. TSA AFSD/LEO Sheehan was briefed on this detail and arranged for TSA personnel and paperwork to be available to expedite the screening process. Assigned CCAAPD LEO's remained in position until the Secretary's aircraft had departed Charleston airspace and was declared wheels up.

3.5 total man-hours were used for this operation.

04/02/2012 The United States Secret Service (USSS) requested the assistance of this agency for a scheduled visit of United States Vice President Biden (VPODUS) on 05 April 2012 with a departure on 09 April 2012 with no designated departure time. In support of the United States Secret Service and Joint Base Charleston, the Charleston County Aviation Authority Police Department provided the lead escort for the Vice President's motorcade across the airfield from the USAF ramp to Gate 8. The escort was handled by Sgt. McMullen with the assistance from a CCAA Operations Supervisor. Sgt. McMullen reported to the Joint Base Charleston Fire Department at 1300 hours for a vehicle sweep and remained on site until the escort was initiated. The airfield escort terminated at Gate 8 and was assumed by additional escort vehicles from assigned agencies that staged at Gate 8 prior to the Vice President's arrival. An additional CCAAPD officer was posted at Gate 8 for access and control responsibilities. All units remained on post until the escort was clear. All CCAAPD units remained on post until the primary was declared wheels up by the USSS. The officer posted at Gate 8 remained on post for an additional twenty (20) minutes after wheels up was declared in the event of a return to the airfield by the primary.

8.5 total man-hours were used for this operation.

04/21/2012 The Charleston County Aviation Authority Police Department (CCAAPD) assisted US Airways with the departure and arrival of the Honor Flight for World War II veterans on 21 April 2012. The Honor Flight departed Charleston International Airport at approximately 0700 hours, with approximately 100 veterans and their guardians and escorts enroute to Washington, DC. The Honor Flight returned at approximately 1900 hours. Both arrival and departure segments took place from Concourse B (Gate B-2) and were handled by US Airways personnel. The CCAAPD, in coordination with various volunteer organizations, assisted with parking and traffic control on the front curb, security oversight, and assisted CCAA GTO with the safe and expedient outflow of traffic as it exited the parking lots and deck areas. CCAAPD maintained overall law enforcement responsibilities for this event. On 21 April 2012, representatives from multiple agencies and organizations arrived at the Charleston International Airport at approximately 0400 hours in preparation for the World War II veterans taking the Honor Flight. The veterans and guardians began arriving at approximately 0500 hours and were met on the front curb near the Atrium. There were approximately 100 veterans scheduled to take the flight. Check-in stations (tables) were positioned in the Atrium to register the veterans and assign them to specific groups by color designations. Once all the veterans completed registration, they were escorted to Checkpoint B to begin the screening process. All veterans were escorted by their designated guardian at all times. CCAAPD Officers extended all courtesies and assisted the veterans in every means possible to insure their safety and provide a memorable experience. In addition to groups directly associated with the Honor Flight, representatives from the various military branches, the Boy Scouts of America, and various local veterans groups attended. Upon their return to Charleston International Airport at 1900 hours, the group was met by the Patriot Guard. Arrangements had been made with GTO to meet the Patriot Guard at the entrance to the surface lot to allow them access. Upon the Honor Flight's return the CCAAPD assisted GTO with the expedient and orderly movement of Honor Flight attendees from the Parking Deck and surface lots. Each attendee was issued a designated placard for their vehicle to identify them and exempt them from normal parking processes and a designated travel route out of the parking deck was marked by highly visible patriotic balloons to expedite their departure.

18 total man-hours were used for this operation.

04/27/2012 Boeing South Carolina announced the "Roll Out" of the first Boeing 787 aircraft produced by the Boeing South Carolina facility. Boeing requested the CCAAPD's assistance with crowd and traffic control as the event was to be held on the Boeing apron / ramp area. Due to Boeing's decision to use a transportation vendor to move employees and guests from the North Charleston Coliseum and the Boeing overflow lot via bus service, vehicle traffic was held to a minimum. Boeing routed all bus traffic through the South Aviation Avenue and Gate 5 (rear gate) entrances with minimal VIP traffic access at the Reception Center. Boeing South Carolina celebrated the final assembly of the first Boeing 787 aircraft produced at the Charleston facility. Boeing anticipated attendance to be approximately 7,000 people including employees, guests and dignitaries. Boeing allowed traffic for the event to enter through the main entrance. Limited VIP's were allowed to gain access via the Boeing Reception Center entrance to the ramp area. All access locations were posted by an Allied Barton Security Officer armed with an official attendee list for verification and access. The "Roll Out" ceremony was staged on the Boeing Flight Line, at the northern end of the FAB building, where a stage and 7,000 chairs were arranged.

CCAAPD Bike Patrol units provided crowd and pedestrian movement control on the Boeing Flight Line to maintain a safe environment and prevent unintentional access to restricted airfield areas (Taxiway M). CCAA Operations assisted the CCAAPD with control of Taxiway M. CCAAPD used marked patrol units to monitor traffic at the Boeing entrances on International Boulevard, as well as Authority roadways to prevent and reduce congestion affecting ingress or egress to the Charleston International Airport. Special attention was given to the intersections of South Aviation Avenue and Michaux Parkway at International Boulevard. Random patrols of the South Aviation Avenue entrance were conducted to insure traffic flow remained constant. SLED EOD K-9 units posted onsite to provide vehicle sweeps as needed and respond to suspicious situations or items. While there was no current, credible threat intelligence on hand, Boeing voiced concerns that protesters and picketers may be in the area to renew union issues and draw attention to the non-union status of the Boeing South Carolina facility. No permits for either function were filed with the Authority.

38 total man-hours were used for this operation.

05/08/2012 The United States Secret Service (USSS) requested the assistance of this agency for a scheduled visit of United States Vice President Biden (VPODUS) on 08 May 2012. The primary arrived at approximately 1330 hours with a scheduled departure at 1630 hours. CCAAPD posted at Gate 8 for arrival and departure segments, the Atlantic Aviation Ramp and Gate 6, the Atlantic Aviation lobby area, the Fuel Farm area and positioned patrols along South Aviation Avenue. In support of the United States Secret Service, the Charleston County Aviation Authority Police Department provided assistance with the arrival of Vice President Biden via Air Force Two on the Atlantic Aviation ramp. CCAA Operations provided escort lead from the Atlantic Aviation ramp to Gate 8 as well as conducted an airfield sweep prior to the Vice President's scheduled arrival. The USSS Command Post went operational at 1100 hours and included a pre-arrival briefing. The CP was established inside the Atlantic Aviation Terminal. The airfield escort was terminated at Gate 8 and assumed by additional escort vehicles from assigned agencies, that were staged at Gate 8 prior to the Vice President's arrival. All CCAAPD units remained on post until the escort cleared gate 8. Gate 8 post remained active until the motorcade's location established on I-26. The primary departed at approximately 1630 hours on 08 May 2012. CCAAPD and Operations personnel were on post at Gate 8 and CCAA Operations handled the escort from Gate 8 back to the Atlantic Aviation ramp. All CCAAPD units remained on post until the USSS declared wheels up. The officer posted at Gate 8 remained on post in the event of a return to the airfield by the primary. Areas of concern during the visit included the Fuel Farm area at Atlantic Aviation, Gate 6, Gate 8, S. Aviation Avenue from the FAA Tower to Arthur Drive, and the Atlantic Aviation lobby area. Units assigned to South Aviation Avenue were responsible for preventing vehicles from stopping along the roadway and performed traffic control to close down South Aviation Avenue during the detail exit and entry to Gate 8. Security Forces units from Joint Base Charleston conducted patrols of South Aviation Avenue from Aviation Avenue back onto Arthur Drive to prevent vehicles from stopping along the roadway and assisted in closing down traffic at our request as needed for the motorcade.

43 total man-hours were used for this operation.

05/22/2012 Boeing South Carolina announced an event to commemorate the first flight of the first Boeing 787 manufacturer at their Charleston, SC facility 23 May 2012 and requested the assistance of the CCAAPD. The event was open to Boeing employees and select local dignitaries. The families of the flight crew were also on-site. Boeing secured space on the ramps of the Atlantic and Landmark Aviation aprons for local media and the crew families. Boeing's employees observed the event via streaming video displayed inside the fabrication building. CCAA Operations assumed responsibility for escorts on the airfield for photographers and videographers from Boeing to record the event. CCAAPD provided an escort for a single bus transporting the crew families from the Boeing Delivery Center. A return escort was not required and Atlantic Aviation personnel assumed control of the crew families while they were on their ramp. Local news media crews were staged on the Landmark Aviation ramp and came under the control of Landmark Aviation personnel while on-site. CCAAPD provided traffic control as needed along South Aviation Avenue to maintain a safe traffic flow and prevent excessive parking along the roadway. CCAAPD assumed responsibility for responding to and maintaining access control at Gate 8 should there be an airfield incident. The first flight takeoff was scheduled for 0800 hours, with an estimated five (5) hour test flight. When the aircraft returned to Charleston, CCAA Operations personnel escorted the photographers and videographers back onto the airfield to capture the return. CCAAPD Bike Patrol Units were positioned on the Boeing flight area for crowd control and marked patrol units monitored the intersections of International Boulevard at Michaux Parkway and South Aviation Avenue to insure the Boeing event traffic did not impact normal traffic on the Authority's roadways.

44 total man-hours were used for this operation.

06/07/2012 The United States Capital Police (USCP) requested the assistance of the Charleston County Aviation Authority Police Department with the pending visit of US Speaker of the House John Boehner on 09 June 2012 with a departure for 11 June 2012. The USCP requested an airside escort for both the arrival and departure segments of the detail. Due to the position held by Mr. Boehner, the USCP assigned a "High" threat posture. There were no current, specific, credible or known threats identified. The USCP requested the assistance of this agency for the safe and expedient movement of the United States Speaker of the House, John Boehner, during his visit to the Charleston, South Carolina area. TSA was advised of the detail and met with the advance team on 7 June 2012. As stated above, the primary was assigned a "High" threat posture; however, there were no current, credible threats against the primary. The motorcade consisted of two vehicles operated by agents from the South Carolina Law Enforcement Division and two large SUV type vehicles operated by members of the United States Capital Police. The motorcade was escorted at all times by CCAAPD units while on the apron area. For the arrival segment, the motorcade was met outside of Gate 12 and escorted to the tunnel area under B Concourse. EOD units from the Charleston County Metro Bomb Squad and the Charleston City Police Department performed security sweeps of the motorcade vehicles once they were positioned under B Concourse. A CCAAPD unit remained with the motorcade and provided assistance as needed. Once the aircraft arrived, the assigned CCAAPD unit led the motorcade into position with the right hand side of the motorcade closest to the aircraft. Once complete, CCAAPD escorted the motorcade to Gate 12 for departure. For the departure segment, the motorcade was again met at Gate 12 and escorted onto and staged near the cooling towers on the apron until the aircraft was clear to approach. Again, the CCAAPD unit escorted the motorcade to the aircraft so

the motorcade was positioned so the right side was closest to the aircraft. After the primary entered the aircraft, the motorcade was escorted away from the aircraft to a safe staging area. The motorcade was escorted off of the apron via Gate 12 once a wheels up was identified by the United States Capital Police. All documentation issues were addressed through AFSD/LE Sheehan. The advance team from the USCP arrived approximately two hours prior to each segment and made contact with the Patrol Sergeant on-duty via the Communications Center.

4.45 total man-hours were used for this operation.

During Fiscal Year 2011 / 2012 the Charleston County Aviation Authority Police Department expended a total of **512.95 man-hours** in support of the special operations and events conducted on Aviation Authority property. The operations and events contained in this report do not reflect all activities conducted by the Charleston County Aviation Authority Police Department during FY 2011 / 2012, but rather highlight the more significant events handled by this agency.

TRAFFIC COUNTS

Traffic counts measuring volumes of traffic within the Authority's road complex are conducted throughout the year. Traffic volumes provided indicators for roadway usage and establish traffic patterns via specific days of the week. This information is correlated with traffic accident information to establish enforcement patterns to reduce accident trends and to facilitate the safe movement of vehicles on the Authority's roadways. Additional measurements were conducted this past year in support of the Boeing Aircraft Facility and other planned roadway improvement projects.

Traffic Count Summaries

- 2008 Traffic Counts (daily average of vehicles utilizing International Blvd. Michaux Parkway, and South Aviation Avenue) =71,135 vehicles recorded.

	Totals	Daily Average
International Blvd. - Inbound (IB 77)	118,027	16,861
International Blvd. - Outbound (IB 77)	113,448	16,207
International Blvd. - Inbound (IB 69)	65,692	9,385
International Blvd. - Outbound (IB 69)	32,619	4,660
Michaux Parkway – Inbound	56,046	8,007
Michaux Parkway – Outbound	59,371	8,482
S. Aviation Ave. – Inbound	28,732	4,105
S. Aviation Ave. – Outbound	23,993	3,428

- 2009 Traffic Counts (daily average of vehicles utilizing International Blvd. Michaux Parkway, and South Aviation Avenue) = 93,786 vehicles recorded.

	Totals	Daily Average
International Blvd. - Inbound (IB 77)	187,117	26,731
International Blvd. - Outbound (IB 77)	204,159	29,166
International Blvd. - Inbound (IB 69)	42,163	6,464
International Blvd. - Outbound (IB 69)	43,408	6,740
Michaux Parkway – Inbound	91,507	8,609
Michaux Parkway – Outbound	78,191	6,683
S. Aviation Ave. – Inbound	75,984	4,435
S. Aviation Ave. – Outbound	76,772	4,958

- 2010 Traffic Counts (daily average of vehicles utilizing International Blvd. Michaux Parkway, and South Aviation Avenue) = 71,135 vehicles recorded.

	Totals	Daily Average
International Blvd. - Inbound (IB 77)	245,591	35,084
International Blvd. - Outbound (IB 77)	*No Data Available*	
International Blvd. - Inbound (IB 69)	48,329	6,904
International Blvd. - Outbound (IB 69)	49,348	7,050
Michaux Parkway – Inbound	53,734	7,676
Michaux Parkway – Outbound	54,637	7,805

S. Aviation Ave. – Inbound	*No Data Available*
S. Aviation Ave. – Outbound	*No Data Available*

- 2011 Traffic Counts (daily average of vehicles utilizing International Blvd. Michaux Parkway, and South Aviation Avenue) = 190,242 vehicles recorded.

	Totals	**Daily Average**
International Blvd. - Inbound (IB 77)	270,692	38,670
International Blvd. - Outbound (IB 77)	228,234	32,605
International Blvd. - Inbound (IB 69)	243,392	34,770
International Blvd. - Outbound (IB 69)	153,322	21,905
Michaux Parkway – Inbound	164,280	10,163
Michaux Parkway – Outbound	157,192	9,717
S. Aviation Ave. – Inbound	177,222	25,317
S. Aviation Ave. – Outbound	119,668	17,095

- 2012 Traffic Counts (daily average of vehicles utilizing International Blvd. Michaux Parkway, and South Aviation Avenue) = 190,106 vehicles recorded.

	Totals	**Daily Average**
International Blvd. - Inbound (IB 77)	373,689	53,384
International Blvd. - Outbound (IB 77)	423,934	60,562
International Blvd. - Inbound (IB 69)	134,600	19,229
International Blvd. - Outbound (IB 69)	134,438	19,205
Michaux Parkway – Inbound	156,077	22,297
Michaux Parkway – Outbound	167,497	23,928
S. Aviation Ave. – Inbound	76,636	10,948
S. Aviation Ave. – Outbound	53,974	7,711

During the fiscal year of 2010 / 2011, traffic counter locations were changed to present a less complicated method of reflecting the number of vehicles on airport roadways. Counts are collected on International Boulevard; between I-526 and South Aviation Avenue, between South Aviation and Michaux Parkway, and Michaux Parkway and Porsche Boulevard. This change was necessitated by road construction on both Michaux Parkway and South Aviation Avenue. Traffic estimates for these two roads are factored using the data collected between traffic counter locations. The locations for placing the traffic counters were selected to provide a better assessment of the numbers of vehicles using the Aviation Authority's roadways to conduct actual business and those who use the roadways as a means of convenience for personal travel.

Fiscal year 2011 / 2012 resulted in 137 vehicular accidents occurring on our roadways. Enforcement actions by the Department included the issuance of 1,039 Uniform Traffic Citations and 883 Warning Citations. Of the 137 reportable accidents for this reporting period, twenty seven (27) involved injury,

AIRPORT CRIMES

	2008	2009	2010	2011	2012
Total Calls for Service	104,112	114,732	121,229	124,241	127,429
Assaults	4	3	6	2	5
Weapons: Possession / Carrying	0	1	4	7	5
Driving Under Influence	4	2	2	11	39
Driving Under Suspension	31	16	5	16	13
Stolen Vehicles	36	28	9	0	3
Larceny	18	34	45	28	28
Domestic Disputes	0	0	0	0	0
Fraud	3	3	7	5	3
Medical Emergencies	79	79	121	153	62
Aircraft Emergencies	23	23	24	22	23
Agency Assist	31	38	26	26	24

The Airport Police Department maintained an overall clearance rate of 95.1% for all reported criminal activities during the FY 2011 / 2012. This fiscal year the Authority Police Department generated 1,671 South Carolina State incident reports.

PASSENGER ENPLANEMENTS

The Operations Department collects passenger enplanement numbers for the Aviation Authority. Information submitted by the tenant air carriers is used to arrive at this data summary. These numbers are utilized to gauge the effectiveness of services provided and/or operations inherent with handling large volumes of passengers.

The Aviation Authority Police Department monitors criminal trends and influences that illegal activities can have on the aviation traveler in order to provide adequate levels of protection and services. The Authority Police Department is an active participant in planning and providing support services regarding anticipated passenger trends or special events. The Police Department provides crime prevention information for expansion projects initiated by the Aviation Authority.

Charleston International Airport **Operations Summary**

Passenger	Enplanements:	1,117,705
	Deplanements:	1,212,770
	Total Passengers:	2,330,475

Air Carriers operating out of the Charleston International Airport:

Delta Air Lines, US Airways, American Eagle, Federal Express, United Express, Southwest

AGENCY PERFORMANCE SURVEY

The agency conducts a performance survey every two years. The performance survey provides the police department with base-line data to determine the quality of service provided to tenants, staff, and persons utilizing the airport facilities. Using the tenant / staff and citizen feedback through the performance surveys, the department will be able to measure progress made and focus on issues necessary to providing quality service. The survey asks participants to rate their satisfaction with the police services from strongly disagreeing (1) to strongly agreeing (5), in seven areas: Security, Helpfulness, Knowledge, Solving Problems, Putting People at Ease, Professional Conduct, and Crime Prevention. The survey does conclude with an over-all evaluation of the Police Department question and an open-ended-statement, “How can we improve?”

The Agency Performance Survey was last taken during the weeks of November 5 to November 25, 2010. The questionnaire contained twelve multiple-choice questions and one open-ended question, “How can we improve?” Responses for each question ranged from **1 - Strongly Disagree** to **5 - Strongly Agree.** The overall summary of the survey is as follows:

The next Agency Performance Survey will be taken during the Month of **October 2012**.

1. What is your overall evaluation of the Charleston County Aviation Authority Police Department?

Needs Improvement:	02%
Competent:	20%
Excellent:	78%

2. Overall Agency Performance (Questions 1 – 12)

Respondents indicated they were more than satisfied with the level and quality of services provided by the agency and personnel.

FY 2010	4.6 (Strongly Agree)
FY 2008	4.5 (Strongly Agree)
FY 2006	4.2 (Strongly Agree)
FY 2004	4.2 (Strongly Agree)
FY 2002	4.9 (Strongly Agree)
FY 2000	4.5 (Strongly Agree)
FY 1998	4.3 (Strongly Agree)

REACCREDITATION SUMMARY

The Commission on Accreditation for Law Enforcement Agencies (CALEA) first accredited the Charleston County Aviation Authority Police Department for Law Enforcement Agencies in March 1999. In December 2010, the Commission on Accreditation directed a team of two law enforcement executives from Skaneateles, New York, and Birmingham, Alabama to conduct the agency's fourth reaccreditation on-site to ensure continued compliance with professional standards.

The Charleston County Aviation Authority Police Department voluntarily contracted with the Commission to demonstrate it has maintained its professional excellence and commitment over the past three years. The assessment team examined all professional standards for reaccreditation and found the Authority Police Department to be in compliance with 348 of the standards applicable to the agency's function and size. The assessment team conducted a public information session on Monday, December 13, 2010 to solicit comments from the community regarding the agency's efforts to seek reaccreditation. Nine members of the public spoke at the meeting, and offered support for the agency's efforts to maintain accredited status. The following day, and as a condition of reaccreditation, a telephone call-in period was conducted in which concerned citizens of the community could call the assessment team by phone and offer comments regarding the agency. Throughout the phone comment period the assessment team accepted calls from persons who wanted to offer their input regarding the agency.

At the conclusion of its work, the onsite team stated the findings of the onsite indicated unanimous recommendation for continued accredited status. The police staff was recognized for its commitment to the accreditation process, as well as its efforts to assist other agencies seeking accredited status. The team found that the agency operated by the letter and spirit of the CALEA standards of excellence.

On March 26, 2010 the Commission on Accreditation awarded the Charleston County Aviation Authority Police Department its fourth reaccreditation award during the Commission hearing in Bethesda, Maryland. The agency also received the coveted FLAGSHIP status award, indicating an extraordinary example of excellence in public safety. The Charleston County Aviation Authority Police Department is the first aviation law enforcement agency to receive such award.

The agency is currently scheduled and preparing for its 5th Re-accreditation on-site assessment December, 2013.

The accreditation manager for the Police Department is Lieutenant Robert Thompson.

Law Enforcement Excellence

ACTIVITY SUMMARY

(Includes 2000-2006 Agency Activity Data)

UCR REPORTS	2007	2008	2009	2010	2011	2012		TOTAL	FY 12 Monthly Averages	Total Monthly Averages.	Yearly Average
Calls for Service	**81,862**	**104,112**	**114,732**	**121,229**	**124,241**	**127,429**		**887,563**	**10,619**	**9,245**	**110,945**
Reports Written	741	644	638	1,439	1,508	1,671		**11,067**	**53**	**115**	**1,383**
Alarms	**372**	**387**	**354**	**455**	**941**	**1336**		**9,212**	**30**	**96**	**1,152**
Silent Alarms	31	0	3	5	22	28		**222**	**0**	**2**	**28**
Door Alarms	341	387	351	450	919	1308		**8,990**	**29**	**94**	**1,124**
Weapons: Carrying / Possession	3	0	1	4	7	5		**40**	**0**	**0**	**5**
Arrest	**67**	**74**	**47**	**39**	**43**	**54**		**730**	**4**	**8**	**91**
Driving Under the Influence	7	4	2	2	11	39		**109**	**0**	**1**	**14**
Driving Under Suspension	20	31	16	5	16	13		**248**	**1**	**3**	**31**
Traffic Enforcement											
Citations Issued	1,200	968	765	438	756	1043		**12,054**	**64**	**126**	**1,507**
Parking Tickets	1,001	915	660	277	361	364		**12,097**	**55**	**126**	**1,512**
Accidents	69	72	56	115	148	137		**962**	**5**	**10**	**120**
Accidents w/Injuries	12	19	8	16	17	27		**200**	**1**	**2**	**25**
Bonds Quoted	246,285	240,561	175,711	93,640	175,811	239,947		**2,598,408**	**14,643**	**27,067**	**324,801**
Parking Fines Collected	10,390	10,557	6,595	3,093	3,710	4,570		**131,083**	**550**	**1,365**	**16,385**
Property											
Stolen Vehicle	14	36	7	2	0	5		**203**	**1**	**2**	**25**
Larceny	16	18	34	45	28	28		**251**	**3**	**3**	**31**
Breach of Trust	25	28	21	7	7	9		**191**	**2**	**2**	**24**
Missing Property	8	18	8	11	12	10		**241**	**1**	**3**	**30**
Found Property	771	1074	867	725	755	926		**7,906**	**72**	**82**	**988**
Persons											
Missing Person	2	1	0	1	0	1		**13**	**0**	**0**	**2**
Domestic Dispute	0	0	0	0	0	0		**19**	**0**	**0**	**2**
Personal Injury	1	8	20	18	10	9		**211**	**2**	**2**	**26**
Assistance											
Bomb Threat	0	2	0	0	1	0		**13**	**0**	**0**	**2**
Agency Assist	21	31	38	26	26	24		**337**	**3**	**4**	**42**
Medical Emergency	56	79	79	121	152	53		**874**	**7**	**9**	**109**
Course Hours Taken	11,042	6,599	2,859	4,536	7915	7504		**83,378**	**238**	**869**	**10,422**
Over Time Hours	2,991	3,298	548	924	1822	1146		**40,746**	**46**	**424**	**5,093**
Vehicle Mileage	116,424	116,754	118,168	98,472	113,446	128,160		**1,286,332**	**9,847**	**13,399**	**160,792**

MEMORIAM

SHEILA A SANDERS

JANUARY 1, 1963 - OCTOBER 15, 2011