# CHARLESTON COUNTY AVIATION AUTHORITY POLICE DEPARTMENT





**Annual Report FY 2006 / 2007** 

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### **Aviation Authority Board Members**

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Lawrence Richter

Claron A. Robertson

**Timothy Scott** 

Edie Carson

Joseph P. Riley, Jr.

R. Keith Summey

Harry M. Hallman, Jr.

Harry B. Limehouse, III

Glenn McConnell

#### **Aviation Authority Administration**

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Director of Airports

William F. New, Jr.
Deputy Director of Airports

Jim Fann Director of Engineering

Judy Olmstead
Director of Finance and Administration

Robert Brammer
Director of Operations

Becky Beaman
Director of Public Affairs

Albert Britnell Chief of Police

#### September 3, 2007

Annual Report From the Office of the Chief of Police Charleston County Aviation Authority Police Department

Welcome to the Charleston County Aviation Authority Police Department's Annual Report for the fiscal year 2006/2007. It is my pleasure to welcome you to our airport community and to share with you this annual information outlining the work performed by the men and women of this organization. This past year can be described as one of change and new directions within our organization. January of 2007 marked the honorable retirement of Police Chief William F. New Jr., after 11 years of faithful service to the agency. August 2007 again brought the honorable retirement of Mrs. Shirley Muldrew, the agency's Records Supervisor after 17 years of faithful service. Shirley was a "founding member" of the agency she helped establish back in 1990. 2006/2007 was also a year of excitement and anticipation within the organization as we accepted the difficult tasks of assessing how we're doing business, establishing new goals and priorities, and setting the course to prepare for our 3<sup>rd</sup> reaccreditation on-site assessment through the Commission on Accreditation for Law Enforcement Agencies.

From our sworn staff, to our civilian members, to our Communications Specialists, the innovations and flexibility of every one of our people plays an important role in the overall safety of our community's residence and visitors. I hope this report will give you insight into our Department's commitment to the Charleston County Aviation Authority Airport District and the traveling public. I am most confident the department had a positive impact on the safety of our patrons and visitors and look forward to a continued effort in 2008.

Finally, I want to thank all the members of the Charleston County Aviation Authority Police Department for their dedication, professionalism and hard work that is displayed in this report. We are all proud to serve the citizens of the Airport District and appreciate the support shown throughout the year.

#### <u>Support Operations</u> Lieutenant Robert Thompson

The Support Operations Division has seen a number of advancements and personnel changes within the last fiscal year. The hallmark of the year was in both a retirement and a promotion to several well deserving and dedicated individuals. The Support Operations Division is composed of the Office of Training and Professional Standards, the Records Division, and the Communications Unit. The division is comprised of thirteen personnel; two sworn law enforcement officers and eleven civilians whose goal is to provide training and logistical support to the Operations Division.

The Records Unit is under the guidance of Records Specialist Shirley Muldrew, one of the founding members of the Aviation Authority Police Department. However, after 17 years, Shirley has elected to retire after dedicating herself to the law enforcement profession for more than 30 years. Providing support to Shirley as the Records Attendant for the last 7 years is the newly appointed Records Specialist Shelia Sanders. These members are responsible for the daily flow and retention of all reports and paperwork generated by the Police Department. Both because of their dedication and tenacity, the department has become completely immersed in the South Carolina Incident Based Reporting System (SCIBRS), resulting in our submission rate to be relatively error free.

The Communications Center is composed of a Communications Supervisor and 8 Dispatchers. The Communications Section also experienced a promotional opportunity for a very dedicated and long time member of the department. Communications Specialist Sharon Shaw, 15 years with the Authority, was promoted to Communications Specialist II. In addition to providing leadership to her department, Supervisor Deveaux has taught several NCIC classes this fiscal year. In addition to training and certifying 6 of our own dispatchers, she has trained dispatchers for other agencies. Five (5) of our dispatchers were also successful in completing an NCIC reaffirmation class this year which was also taught by the Communications Supervisor. As well, she was selected to participate with the Coastal Crisis Chaplaincy in their selection of a new chaplain. Each Specialist successfully completes a tenweek Communications Training Specialist Program before operating independently. Communications Center operates on a 24/7 basis and requires a full compliment of personnel in order to operate efficiently and effectively. New training has been introduced in the way of a "dispatch simulator" which will allow newly hired dispatchers the ability to practice while being monitored without being live on the radio. Through training and supervision, the men and women of the Communications Center have performed above and beyond what is routinely expected and have maintained the highest level of service delivery possible.

A Police Training Sergeant is in charge of the Office of Training and Professional Standards. The agency's commitment to training can best be seen by the success rate accomplished in the training established to overcome the long lag time that could exist in getting a new hire from out of state certified through the Criminal Justice Academy. Adopting a program that allows a department to train "in house" those officers transferring from out of state, Sgt Isley structured and directed the academy approved "in house" program which allowed two out-of-state hires to successfully complete the program and become certified. In addition, through the involvement of all the department instructors, all department lesson plans were updated

and approved by the Academy. Block training was successfully implemented and through the efforts of the department driving instructor, a driving course was developed and implemented on airport property. A major duty of the department training sergeant is that of Accreditation Manager. Both the training sergeant and the support service commander attended a week long CALEA conference in preparation for the departments re-accreditation in December 2007. Sgt Isley was not only tasked with the conversion of the 4<sup>th</sup> Edition of the CALEA Standards to the 5<sup>th</sup> Edition but also with the revision of the departments SOP manual. The training department established a goal to provide quality training to all members of the department and to introduce new means to deliver that training. With over 11,000 hours of training recorded for FY 2006 – 2007, it appears that that goal was met.

#### Patrol Operations Lieutenant Nick Mahieu

The Patrol Operations Division is currently comprised of twenty four (24) dedicated and professional men and women who take great pride in their duties, responsibilities and accomplishments. Steps are being taken to bring the Patrol Division to its full strength of twenty-nine (29) officers. The Patrol Division is patterned around four (4) 12 hour shifts, which were implemented in April 2007, each supervised by a Police Sergeant and assisted by a Master Patrol Officer. The agency recently completed a promotion process from which two (2) officers were selected to fill two (2) Sergeant's vacancies. In addition to the Sergeant's promotion, the agency likewise promoted one position for Police Captain, filling all command positions except the Sergeant for Office of Training and Professional Standards. Applicants for this position are being reviewed at the current time. With the noted changes, the agency is re-evaluating current assignments and exploring avenues to make collateral duties more expedient and efficient. We currently have two (2) officers deployed on active duty for the United States Air Force and the Army.

Active Loading and Unloading, the Parking Deck and the Vought / Alenia projects, the major issues affecting the agency during the 2005 / 2006 reporting period, remain active areas of consideration. Enplanements and increasing traffic flow continue to provide challenges for the Patrol Division and will be compounded this year by improvement projects to the Authority's roadways, additional parking locations, rehabilitation to portions of the Air Cargo facility to better accommodate the Taxi / Limo service operators and the renewal of the front curb canopy project, all projected to begin around the first of October 2007 All in all, the geographical scenery of the Airport District is steadily changing on a daily basis.

The Patrol Division has experienced great results from our Airport Watch Program, as it has taken flight and is providing much needed channels of communication between the agency and our tenants. MPO Maria Leahy has been the force behind the storm and is proving to be quite capable of getting the job done. The Airport Watch program has issued an advisory newsletter and provides periodic meetings with tenant agencies fostering an exchange of information and insight into issues and situations affecting the airport environment. This information in return is shared with the Command Staff of the agency for review and redress, allowing the agency to take proactive measures before these situations manifest into actions requiring direct law enforcement intervention.

During the year, the Department has participated in numerous VIP movements and high profile functions, including the President and Vice President of the United States, multiple visits by Presidential candidates and other high level government agencies, SPOLETO 2007, several golf championships and a movie shoot. The Patrol Division has conducted itself professionally and been cited by several agencies involved for professional, technical and tactical proficiency. We encountered no incidents or issues during any of the actions taken, thus promoting our established position with local, State and Federal agencies using our airport.

The increased frequency of criminal activity on Aviation property continues to provide impetus that a dedicated, full time Investigations unit is needed. As with the increases in traffic and flights, incidents specific to illegal activities with tenant businesses, especially the rental car companies, have risen. While cases of high profile incidents have been handled by the Patrol Division, the additional responsibilities mandated by the Transportation Security Administration have created significant impacts on providing patrol units to actively and efficiently investigate these cases.

After all is said and done, the Patrol Division continues to get the job done and maintains a safe and secure environment for the tenants and traveling public, maintaining the scope of our mission. These accomplishments occur because of the dedication and perseverance of the men and women of the Charleston County Aviation Authority Police Department, who do the job every day.

Sincerely,

Albert P. Britnell Chief of Police

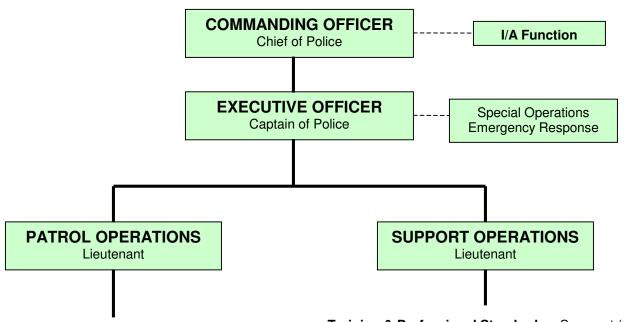
### MISSION

THE MISSION OF THE CHARLESTON COUNTY AVIATION AUTHORITY POLICE DEPARTMENT IS TO PROTECT AND SERVE THE CITIZENS THAT UTILIZE THE AUTHORITY'S THREE AIRPORTS, ENFORCE CRIMINAL AND TRAFFIC LAWS, GENERATE AND CONTINUOUSLY PROMOTE A SAFE AND SECURE ENVIRONMENT, AND GUARD THE INHERENT RIGHTS OF ALL CITIZENS EQUALLY AND OBJECTIVELY.

## GOALS

- To assist and direct the traveling public.
- To insure compliance with Federal Civil Aviation Rules and Regulations pertaining to security mandates as set forth by the Transportation Security Administration.
- To insure compliance with standards as set forth by the Commission on Accreditation for Law Enforcement Agencies.
- To educate tenant employees utilizing the facilities of the Charleston County Aviation Authority in the prevention and detection of criminal offense.
- To promote continued, quantifiable training and procedures to enhance the quality of service to the traveling public.
- To respond to emergencies and disasters with all available resources.
- To be accountable to the organization and the citizens that we serve.
- To manage all allocated resources efficiently and effectively.

## ORGANIZATIONAL CHART



#### Patrol Shift Supervisors – Sergeants (3)

Patrol Operations Civil Aviation Security Investigations Traffic Crime Prevention Bike Patrol / ATV Patrol

Lost & Found Property Control Evidence Control Quartermaster

#### Training & Professional Standards – Sergeant (1)

Professional Accreditation Departmental Training Intelligence

#### Communications - Civilian Supervisor (1)

Dispatch / Record of Daily Activity NCIC Data Entry Security Access Control Monitoring

#### Records Management - Civilian Supervisor (1)

SCIBRS / NCIC TAC Warrants

Inspections
Selection and Recruitment

### DEPARTMENTAL STAFFING - EQUIPMENT

Authorized Staffing	(Full Time)	<u>Sworn</u>	Non-Sworn	
Chief of Police		01		
Police Captain		01		
Police Lieutenant		02		
Police Sergeant / Training		01		
Police Sergeant		03		
Police Officers		21		
Records Specialist			01	
Records Attendant			01	
Communications Superviso	r		01	
Communications Specialist			08	
Total Agency Personnel A	uthorized:	<u>40</u>	Actual: 38	

Total Personnel by Race & Sex:		Male:	66%
		Female:	34%
Black:	30%		
White:	60%		
Hispanic	5%		
Asian:	5%		

#### **Transportation Equipment**

Automobiles	06
6x4 Wheel Drive	01
All-terrain Vehicles	02
Police Bikes	12

### ANNUAL MANPOWER ASSESSMENT

During fiscal year 2007 the Charleston County Aviation Authority Police Department's was authorized a staffing level that included twenty-nine sworn officers for law enforcement and civil aviation security responsibilities, nine communications specialist assigned to the Emergency Communications Center, and two records personnel assigned to administer the records management function. These positions include; one Chief of Police, one Police Captain, two Police Lieutenants, one Police Training Sergeant, three Police Patrol Sergeants, twenty-one Police Officers, one Records Specialist, one Records Attendant, one Communications Supervisor, and eight Communications Specialist. During the past fiscal year the Communications Section experienced a 44% rate of turnover for assigned personnel. A 14% rate of turn over occurred in the sworn ranks as five vacancies for police positions occurred during the fiscal year. Two officers left the agency to accept positions with other law enforcement agencies, one retired, and two left for career changes. At the end of the fiscal year, one sworn positions was unfilled and all positions in the communications section were staffed.

Calls for service demands increased by 22% over the previous fiscal year

Data Summary Represents Monthly Average Per Activity

	FY04	FY05	FY06	FY07
ACCIDENTS	4	7	8	6
TICKETS	118	93	133	100
ARREST	5	7	9	5
PARKING TICKETS WRITTEN	172	191	169	83
VEHICLE MILEAGE	9,748	8,108	8,996	9,702
DOOR ALARMS	52	71	20	31
CALLS FOR SERVICE	2,903	3,243	3,528	6,822
COURSE HOURS TAKEN	598	497	932	920
O. T. HOURS	306	311	386	249

The police department is currently using a twelve-hour, fourteen day pay period, work schedule. When the agency is fully staffed there are four rotating shifts, 1st Shift (6 LEOs assigned)/1900 to 0700, 2nd Shift (6 LEOs assigned)/1900 to 0700, 3rd Shift (6 LEOs assigned)/0700 to 1900. Patrol shifts rotate every 28 days. Minimum staffing standards have been established for each patrol shift at 4 LEO's. Shift supervisors are authorized the use of over-time to maintain minimum staffing levels when necessary.

Calls for service demands as well as officer initiated activities do not suggest a need to increase the minimum staffing requirements. Personnel assignments are adequate to maintain the operational tempo for the agency.

#### Review and Evaluation of a 12-Hour Shift Schedule

During 2007 the Police Department completed a review and evaluation of the 12-hour patrol schedule. On April 9, 2007 the agency initiated a temporary 12-hour patrol schedule. Several factors influenced the agency to review the 12-hour schedule as compared to the current 8-hour schedule which included;

- Manning and manpower in response to ever increasing security requirements imposed on the agency by the Department of Homeland Security;
- Overtime usage by agency personnel in response to patrol activities;
- Sick leave usage by agency LEO's;
- Reduce turnover of agency personnel; and
- To positively impact morale and quality of life issues of agency personnel.

To determine the effectiveness of the 12-hour schedule, the agency established several objectives during the evaluation period to determine, if in fact, the 12-hour shifts met stated objectives.

- Maximum availability of agency manpower during a given 24-hour period.
  Increased security requirements such as 100% vehicle inspections, personnel
  inspections, SIDA inspections, sterile area inspections, apron inspections, service
  elevator usage inspections and projected future security requirements are taxing the
  resources of current patrol shift configurations.
- A decrease in the amount of overtime currently utilized by agency personnel. With maximum manpower available at a given 24 hour period, additional personnel will be available on-duty, thereby reducing the need for recall and overtime usage. The Police department would expect at least a 25 % decrease in overtime usage.
- A decrease in the amount of sick leave utilized by agency personnel. The agency
  would expect at least a 25% decrease in the amount of sick leave utilized by agency
  personnel. With a 12-hour schedule, personnel have more options in scheduling
  doctor's appointments, medical needs, and other commitments associated with sick
  leave.
- Turnover and Agency Morale. Indications are, as a "by product" of instituting 12-hour work schedules for police officers, agency morale increases and turnover drops. A discussion with Chief Randy Blackmon, Columbia Airport, and Chief Tom Buckhannon, Isle of Palms Police Department, two agencies similar to our agency size indicates a noticeable increase in morale among the shifts was realized as was a decrease in turnover due to scheduling issues.
- **Personnel Survey**. All personnel participating in the 12-hour shift schedule would be required to submit a performance review and appraisal regarding the overall effectiveness of the 12-hour shift.

Data obtained from the review and evaluation indicated the benchmark objectives set by the agency were met with regards to the 12-hour schedule.

### WORKFORCE ANALYSIS I ALLOCATION OF PERSONNEL

1. **Staffing:** (hours needed for a single LEO to cover a 12 hour shift/year **= 4,380hrs** (12 hrs x 365days - 4,380 hours)

#### Minimum staffing requirements per shift for CCAAPD

1 <sup>st</sup> Shift (2300/0700)	4 LEOs at all times	17,520	(4 LEOs x 4380)
2 <sup>nd</sup> Shift (2300/0700)	4 LEOs at all times	17,520	(4 LEOs x 4380)
3 <sup>rd</sup> Shift (0700/1900)	4 LEOs at all times	17,520	(4 LEOs x 4380)
3 <sup>rd</sup> Shift (0700/1900)	4 LEOs at all times	<u> 17,520</u>	(4 LEOs x 4380)

Staffing needed for 24/7 coverage 4 shifts 70,080

- 2. <u>2184 Work Schedule:</u> (number of work hours for a single LEO per year) ( 42hrs x 52wks = 2184 hours)
- 3. <u>Schedule Staffing CCAAPD:</u>

24 (LEOs) x 2184 hrs = **52,416 hours (staffing available)** 

4. <u>Factors Impacting Scheduled Staffing:</u>

Annual Leave	24	Χ	80	=	1,920 hrs
Holiday Leave	24	Χ	80		1,920 hrs
Military Leave	2	Χ	80		160 hrs
Sick Leave	24	Χ	49*		1,176 hrs
Training Time	24	Χ	276**		6,624 hrs

#### Total hours impacting scheduled staffing

11,800

#### 5. Scheduled Staffing for CCAAPD all shifts (24/7) = 52,416 hours

Staffing hours needed for three (3) shifts / minimum staffing (24/7)

Staffing hours available for replacement factor

70,080 hours
17,664 hours

\*Replacement factor  $(17,664 \div 2184 = 8)$ 

Hours impacting scheduled staffing 11,800 hours
Staffing hours available for replacement 17.664 hours

- 5.864

Overtime hours (LEOs) utilized during fiscal year 2006 2,991 hours

6. <u>Total Replacement Factor needed to Support Operations</u> 8,855 hours

(Replacement Factor) (8,855 ÷ 2184 = 4 positions)

<sup>\*</sup>Average sick leave usage during fiscal year 2007

<sup>\*\*</sup>Average training hours during fiscal year 2007

### COMPLAINT INVESTIGATIONS

It is the policy of the Charleston County Aviation Authority Police Department to investigate all complaints made against any of its employees. The summary of complaint types is the numerical classification for each type identified as reported by the agency. Adjudication of each complaint is not reflected in this summary. The agency's complaint system ensures the records and investigations of all complaints are maintained and reported pursuant to policy.

#### TYPE OF COMPLAINTS INVESTIGATED

•	Attitude / Unprofessional in Conduct	12
•	Quality of Work	00
•	Conduct on Traffic Stop	00
•	Inappropriate Comments	02
•	Violation of Departmental Rules	01
•	Harassment	00
	Total	15

### TRAFFIC CITATIONS & ARREST

The Communications Center handled over 81,864 calls for service during the fiscal year. This data summary reports the total number of traffic citations (Uniform Traffic Citations and CCAAPD Warning Tickets) issued and in custody arrests made by sworn officers, listing SEX and ETHNICITY of the offender. This information is compiled for internal review purposes only and is intended to evaluate agency performance regarding enforcement related activities.

•	Total Citations Issued	[ 1 July 2006 to 30 June 2007 ]:	1,686
		[ · · · · · · · · · · · · · · · · · · ·	-,

Total Arrest: [ 1 July 2006 to 30 June 2007 ]:

•	Total Citations Issued / Arrest made by Sex of Offender: Citations	<u>Arrest</u>
	Male: 1068	47
	Female: 618	20

### Total Citations Issued / Arrest by Race: <u>Citations</u> <u>Arrest</u> Black 338 23

Black	338	23
White:	1,214	34
Hispanic	101	8
Asian	32	1
N/American	1	1

### CRITICAL INCIDENT SUMMARY

August 3, 2006

Hurricane Katrina forced the relocation of the National Governors Conference from New Orleans, LA. to Charleston, SC. The Charleston County Aviation Authority Police Department coordinated efforts with State (SLED, SCHP), Federal (DHS) and individual governor's security details to ensure that Governors moved safely and expeditiously to and from the airport. Governors from 27 states and the Virgin Islands and Puerto Rico attended. Sixteen (16) arrived at CHS while thirteen (13) arrived at Corporate Wings. In addition, U.S. Secretary of Health and Human Resources arrived and departed during the conference.

August 29, 2006

From 29 to 31 August, the Charleston County Aviation Authority Police Department began preparations for the expected, close proximity approach of Tropical Storm Ernesto. On August 31, all non essential personnel and tenant employees were sent home and the airport closed. A contingent of law enforcement and maintenance personnel remained on-site. The storm bypassed the area and the airport resumed normal operations at 2300 same date.

**September 14, 2006** 

Former President Bill Clinton arrived at Corporate Wings for a planned speech at Hilton Head. The Charleston County Aviation Authority Police, in coordination with the United States Secret Service, the South Carolina Highway Patrol and the Charleston County Sheriff's Office, provided for a flawless movement both to and from the FBO.

**September 18, 2006** 

Law enforcement and Operations Personnel were utilized to provide site security and law enforcement support during filming operations of the television series "Army Wives" on the Corporate Wings Air Center ramp area.

October 27, 2006

Cabinet Member Carl Rowe arrived at the Charleston International Airport by commercial aircraft. The Charleston County Aviation Authority Police Department assisted the United States Secret Service with an airside pickup and departure from the airside ramp. Upon his return, the Charleston County Aviation Authority Police Department assisted with the safe movement of Cabinet member Rowe for his departure through the terminal to his departure gate.

October 30, 2006

The Charleston County Aviation Authority Police Department coordinated efforts with both the United States Secret Service and the United States Air Force Security Forces for the arrival of Vice President Chaney on October 27, followed by the arrival of President George Bush on October 28, to the Charleston Air Force Base. Vice President Chaney was to make a transfer to Kiawah Island by helicopter, but inclement weather altered plans and the trip was made by motorcade.

**November 10, 2006** 

U.S. Drug Czar John Walters arrived at the Charleston International Airport on November 10 for a speech at the Sheraton Hotel in North Charleston. The Charleston County Aviation Authority Police Department assisted the U. S. Marshall's Service with both the plane side arrival and departure of Mr. Walters.

February 19, 2007

The Charleston County Aviation Authority Police Department assisted the United States Secret Service in the safe and expedient movement of Senator Hillary Clinton through the Corporate Wings Air Center, Charleston International Airport. Senator Clinton was present for a local speaking engagement.

March 28, 2007

A joint Homeland Security "Surge" operation was conducted involving the Charleston County Aviation Authority Police Department and Operations personnel, the Transportation Security Administration, SLED and the Charleston County Sheriff's Office. The operation was conducted in two (2) phases. The first phase involved the 100% search of all vehicles and individuals entering the AOA, while the second phase consisted of sweeps / inspections of both concourses and public areas by personnel from the Transportation Security Administration, the Charleston County Aviation Authority Police Department and SLED / Charleston County Sheriff's Office Bomb dogs.

March 29, 2007

The Charleston County Aviation Authority Police Department assisted the United States Secret Service with both the arrival and departure from Corporate Wings of former President Bill Clinton.

**April 18, 2007** 

The Charleston County Aviation Authority Police Department assisted Spoleto 2007 staff in planning and accomplishing the safe and orderly meeting and transporting of Spoleto VIPs and participants at the Charleston International Airport.

**April 19, 2007** 

The Charleston County Aviation Authority Police Department, in conjunction with the Transportation Security Administration, conducted a Security exercise.

June 21, 2007

The Charleston County Aviation Authority Police Department, in conjunction with the United States Secret Service, SLED, the South Carolina Highway Patrol, the North Charleston Police and Fire Departments and the City of Charleston Police and Fire Departments, assisted in the handling of the memorial services for the "Charleston 9", which was held at the North Charleston Coliseum. Assistance included traffic control, VIP escorts, the coordination of meeters and greeters for an estimated 3,000 firefighters from throughout the United States and Canada and airside escorts / movements for political VIPs.

### PASSENGER ENPLANEMENTS

The Operations Department collects passenger enplanement numbers for the Aviation Authority. Information submitted by the tenant air carriers is used to arrive at this data summary. These numbers are utilized to gauge the effectiveness of services provided and/or operations inherent with handling large volumes of passengers.

The Aviation Authority Police Department monitors criminal trends and influences these illegal activities can have on the aviation traveler in order to provide adequate levels of protection and services. The Authority Police Department is an active participant in planning and providing support services regarding anticipated passenger trends or special events. The Police Department provides crime prevention information for expansion projects initiated by the Aviation Authority.

<b>Charleston International Airport</b>	Operations Summary
Passenger Enplanements:	992,107
Deplanements:	989,486
Total Passengers:	1,982,593

#### Air Carriers operating out of the Charleston International Airport:

Delta Air Lines US Airways

Continental Northwest Air-link

United Express Air-Tran
Federal Express Evergreen

American Eagle DHL

### TRAFFIC COUNTS

Traffic counts measuring volumes of traffic within the Authority's road complex are conducted throughout the year. Traffic volumes provided indicators for roadway usage and establish traffic patters via specific days of the week. This information is correlated with traffic accident information to establish enforcement patterns to reduce accident trends and to facilitate the safe movement of vehicles on the Authority's roadways. Additional measurements were conducted this past year in support of the Vought Aircraft Facility and other planned roadway improvement projects.

	Aug 2006	Aug 2007	Daily Average
International Blvd. (South)	107,910	115,640	17,473
International Blvd. (Terminal)	35,771	44,855	6,555
International Blvd. (North)	111,985	122,660	18,610

### AIRPORT CRIMES

	<u>2005</u>	<u>2006</u>	% of Change
Calls for Service	64,229	81,862	22%
<ul> <li>Assaults</li> </ul>	1	3	66%
Weapons: Possession / Carrying	3	3	
Driving Under Influence	8	7	(13%)
Driving Under Suspension	38	20	(48%)
Stolen Vehicles	61	39	(63%)
• Larceny	23	16	(31%)
<ul> <li>Domestic Disputes</li> </ul>	1	0	(100%)
• Fraud	4	2	(50%)

The Airport Police Department maintained an overall clearance rate of 93.4% for all reported criminal activities during the FY 2006/2007.

### AGENCY PERFORMANCE SURVEY

The agency conducts a performance survey every two years. The performance survey provides the police department with base-line data to determine the quality of service provided to tenants, staff and persons utilizing the airport facilities. Using the tenant / staff and citizen feedback through the performance survey's, the department will be able to measure progress made and focus on issues necessary to providing quality service. The survey asks participants to rate their satisfaction with the police services from strongly disagreeing (1) to strongly agreeing (5), in seven areas: Security, Helpfulness, Knowledge, Solving Problems, Putting People at Ease, Professional Conduct and Crime Prevention. The survey does conclude with an over-all evaluation of the Police Department Question and an open-ended-statement, "How can we improve?".

The Agency Performance Survey was taken during the week of October 27 to November 10, 2006. The questionnaire contained twelve multiple-choice questions and one open-ended question "How can we improve"? Responses for each question ranged from 1 Strongly Disagree to 5 Strongly Agree. The overall summary of the survey is as follows:

The next Agency Performance Survey will be taken during the Week of October 12, 2008.

1. What is your overall evaluation of the Charleston County Aviation Authority Police Department?

Needs Improvement: 11% Competent: 23% Excellent: 65%

2. Overall Agency Performance (Questions 1 – 12)

Respondents indicated they were more than satisfied with the level and quality of services provided by the agency and personnel.

FY 2006	4.2 (Strongly Agree)
FY 2004	4.2 (Strongly Agree)
FY 2002	4.9 (Strongly Agree)
FY 2000	4.5 (Strongly Agree)
FY 1998	4.3 (Strongly Agree)

### LAW ENFORCEMENT ACCREDITATION

The Commission on Accreditation for Law Enforcement Agencies (CALEA) accredited the Charleston County Aviation Authority Police Department for Law Enforcement Agencies in March 1999. The most recent reaccreditation for the agency occurred in Birmingham, Alabama, in March 2005.

The Commission on Accreditation for Law Enforcement Agencies, Inc., (CALEA) was established as an independent accrediting authority in 1979 by the four major law enforcement membership associations: International Association of Chiefs of Police (IACP); National Organization of Black Law Enforcement Executives (NOBLE); National Sheriffs' Association (NSA); and Police Executive Research Forum (PERF). The Executive Director of these four associations appoints members to the Commission annually.

CALEA derives its general authority from the four major law enforcement membership associations mentioned above. Their members represent approximately 80% of the law enforcement profession in this nation. The Commission derives its accreditation authority from those agencies that voluntarily participate in the accreditation program.

The overall purpose of the Commission's accreditation program is to improve delivery of law enforcement service by offering a body of standards, developed by law enforcement practitioners, covering a wide range of up-to-date law enforcement topics. It recognizes professional achievements by offering an orderly process for addressing and complying with applicable standards.

The Charleston County Aviation Authority Police Department has completed revising all standard operating procedures in order to comply with the 5<sup>th</sup> Edition of professional standards published by CALEA. The agency is currently in self-assessment preparing for its 3<sup>rd</sup> re-accreditation scheduled for December 2007. Captain Doug Isley, with the Office of Training and Professional Standards, is the agency's Accreditation Manager. Through his efforts and that of the entire staff, the Police Department will continue to meet the accreditation standards established by the Commission as well as provide quality professional law enforcement services to the citizens utilizing the airport facilities.



Law Enforcement Excellence

# ACTIVITY SUMMARY

UCR REPORTS	2000	2001	2002	2003	2004	2005	2006	2007	TOTAL	67 FY	Ttl. Monthly AVG.	Yearly Average
Calls for Service	9,504	11,104	20,228	31,731	34,832	42,330	64,229	81,862	295,820	5,352	3,081	36,978
Reports Written	367	437	627	492	449	1092	962	741	5,167	62	54	646
Alarms	1,042	1,168	1302	25	634	950	246	372	5,739	31	60	717
Silent Alarms	10	21	14	6	13	64	5	31	164	2.6	2	21
Door Alarms	1,032	1,147	1,289	19	620	886	241	341	5,575	28	58	697
Weapons: Carrying / Possession	7	1	0	6	3	1	2	3	23	0.3	0	3
Arrest	36	33	27	39	65	93	113	67	473	6	5	59
Driving Under the Influence	6	2	3	4	5	16	8	7	51	1	1	6
Driving Unders Suspension	19	8	6	21	29	26	38	20	167	2	2	21
Traffic Enforcement				1305	2096	1543	2203	1252	3,746	104	156	1,873
Citations Issued	732	588	713	700	1418	1142	1591	1200	8,084	100	84	1,011
Parking Tickets	372	624	131	751	2062	2547	2,032	1,001	9,520	83	99	1,190
% Cases not Guilty	13%	12%	11%	16%	19%	33%	21%	23%	1	0	0	0
Accident	42	34	37	50	43	86	73	69	434	6	5	54
Accident w/Injuries	7	13	8	17	14	22	20	12	113	1	1	14
Bonds Quoted	157,620	98,050	100,287	122,674	299,872	276,156	371,794	246,285	1,672,738	20,524	17,424	209,092
Parking Fines Collected	3,720	2,670	644	7,678	23,638	29,571	24,247	10,390	102,558	866	1,068	12,820
Property												
Stolen Vehicle	6	22	28	17	3	7	56	14	153	1	2	19
Larceny	17	8	3	10	6	15	23	16	98	1	1	12
Breach of Trust	21	26	11	7	7	12	10	25	119	2	1	15
Missing Property	32	16	57	20	22	17	10	8	182	1	2	23
Found Property	167	136	169	269	583	826	638	771	3,559	64	37	445
Persons	3	- 3	- 3	- 3	- 3	- 3	-	-				
Missing Person	0	0	2	1	3	0	2	2	10	0	0	1
Domestic Dispute	7	4	0	0	3	4	1	0	19	0	0	2
Personal Injury	29	20	16	22	37	12	9	1	146	0	2	18
Assistance							100.00		0	0	0	0
Bomb Threat	2	0	6	1	0	0	1	0	10	0	0	1
Agency Assist	35	22	13	21	17	17	46	21	192	2	2	24
Medical Emergency	35	59	46	38	43	56	57	56	390	5	4	49
Course Hours Taken	1,284	4,650	3,903	8,761	7,170	5,969	11,186	11,042	53,965	920	562	6,746
Over Time Hours	3,024	2,341	6,535	6,496	3,677	3,309	4,635	2,991	33,008	249	344	4,126
Vehicle Mileage	66,336	59,310	54,899	89,124	116,978	97,299	110,962	116,424	711,332	9,702	7,410	88,917